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### **Campaign Monitor Add-On**

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# Troubleshooting Form Data Not Being Sent to a Service

Many of the add-ons that Gravity Forms offers require form data being sent to a 3rd party service, such as Dropbox. If you are having issues, here's how to troubleshoot it.

# Troubleshooting API Key Validation Issues

Note: This article refers to issues validating 3rd party API keys in add-ons. If you're having trouble activating your Gravity Forms license key, contact support.

# Troubleshooting an Empty or Incomplete Settings Page

If you see a settings page that has missing or incomplete content, this article will show you how to resolve the issue. Check Enabled PHP Extensions.

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Zoho CRM Add-On

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# Troubleshooting a Missing 'Feeds' Menu Item

When trying to create an add-on feed, you'll need to access the Feeds page. What if you don't see the menu item?In this article, we'll show you how to troubleshoot the issue.

# Troubleshooting a Missing Settings Page

Most add-ons are managed from their own settings pages. These settings pages are typically accessible by accessing the primary Gravity Forms Settings page, then clicking on the tab appropriate for your add-on.

# Activating your Campaign Monitor API Key

To begin using the Campaign Monitor add-on for Gravity Forms, you will first need a add your API key. In this article, we will show you how to retrieve your API key, as well as insert it into the Gravity Forms Campaign Monitor add-on.

# Creating a Feed for the Campaign Monitor Add-On

To begin using Campaign Monitor with the Gravity Forms Campaign Monitor add-on, you will need to create a feed to determine how your fields will interact with the third-party service.

Campaign Monitor Add-On Archives - Gravity Forms Documentation