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Troubleshooting Form Data Not Being Sent to a Service

Many of the add-ons that Gravity Forms offers require form data being sent to a 3rd party service, such as Dropbox. If you are having issues, here's how to troubleshoot it.

Troubleshooting API Key Validation Issues

Note: This article refers to issues validating 3rd party API keys in add-ons. If you're having trouble activating your Gravity Forms license key, contact support.

Troubleshooting an Empty or Incomplete Settings Page

If you see a settings page that has missing or incomplete content, this article will show you how to resolve the issue. Check Enabled PHP Extensions.

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Troubleshooting a Missing 'Feeds' Menu Item

When trying to create an add-on feed, you'll need to access the Feeds page. What if you don't see the menu item? In this article, we'll show you how to troubleshoot the issue.

Troubleshooting a Missing Settings Page

Most add-ons are managed from their own settings pages. These settings pages are typically accessible by accessing the primary Gravity Forms Settings page, then clicking on the tab appropriate for your add-on.

Downloading & Installing the ActiveCampaign Add-On

##Downloading and Installing the ActiveCampaign Add-On##
Downloading the ActiveCampaign Add-On To download the Active Campaign Add-On, select the download button on the Campaign Add-On from Gravity Form's Download Add-Ons page.

ActiveCampaign Add-On

The ActiveCampaign Add-On requires a valid license to receive access to automatic upgrades and documentation. Installing The ActiveCampaign Add-On.

